

# LIVING OUR MISSION

Connecting people, creating opportunities, and nurturing growth - since 1957.

# CREATING OUR VISION

Working together we will realize a future where all people are recognized *and* valued – encouraged and supported to live, work, and grow – in their communities.



# GUIDED BY OUR VALUES



**PEOPLE**  
Respecting each other's inherent worth. Committed to inclusion and building relationships. Recognizing every interaction matters.



**STEWARDSHIP**  
Delivering valued results. Continuously evolving. Being responsive and responsible.



**CREATIVE COOPERATION**  
Solutions focused. Practicing humility. Combining our strengths to create something greater.



**INTEGRITY**  
Doing what's right. Fearlessly communicating. Worthy of trust.



**SCAN BELOW**  
to visit us online at [www.episervice.org](http://www.episervice.org) and follow us on social!



## COMMUNITY REPORT Fiscal Year 2024



[WWW.EPISERVICE.ORG](http://WWW.EPISERVICE.ORG)

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(319) 232 - 6671



## STATE OF EPI BY KATIE SLADE

*Executive Director*

As we reflect on the last year, I am filled with immense pride and gratitude for the strides we have made to raise the bar connecting people, creating opportunities, and nurturing growth. Here's just a few exciting highlights from the past year.

### **Connecting People (Families) to Child Care**

We were thrilled to be awarded the contract, again, for Child Care Resource & Referral services of Northeast Iowa. This very important work increases the supply and quality of child care for families. We have been providing this service long before it became a statewide program, dating back to 1976. New this year as of July 1, 2024, we are providing statewide parent referral services. Now, when families need that personalized touch finding child care, they'll be working with the talented staff here at EPI.

### **Creating Opportunities for Greater Community Inclusion**

It's our great pleasure and responsibility to connect people to their community. Seeing that sense of belonging and inclusion for all individuals within our community is so rewarding. We have seen firsthand the power of unity and the positive impact it has on individuals' lives. We're seeing neighbors connecting with neighbors, co-workers hanging out after a work shift to catch a game together, fellow parishioners including us in the carpool to church, and the list goes on. Our *My Life, My Way* approach continued to flourish, creating a stronger,

more connected community. Persons participated in volunteering and taking part in service projects; wellness activities like hiking, support groups, and exercise classes; taking part in entertainment such as sporting events, races, concerts, movies, and more!

### **Nurturing Growth Fostering Greater Independence**

Empowering individuals to achieve greater independence is at the heart of our mission. Our person-centered approach listening to hopes and desires, putting a skill-building plan together where each person works with a talented team of direct support professionals and managers has created some amazing stories and achievements. Last year we added tech-enabled supports to the resources available to each person and wow, what an amazing difference we've seen. We are so proud to see the people we serve taking self-directed services to the next level.

None of these achievements would be possible without the dedication and hard work of our staff and community partners. Your unwavering support and belief in our mission have been instrumental in our success. I extend my heartfelt thanks to each and every one of you.

As we move forward, I am confident our collective efforts will continue to make a significant difference in the lives of those we serve. Together, we are building a brighter, more inclusive future for all.

Thank you for your continued support.

## FISCAL YEAR 2024 AUDITED FIGURES

### REVENUE

Medicaid	\$15,533,139   64.36%
State & Federal Grants	\$4,392,593   18.20%
Donations	\$1,421,006   5.89%
State/Federal Assistance	\$820,449   3.40%
Rental Income & Property Repairs	\$579,152   2.40%
Contracted Services	\$496,719   2.06%
Child Care Fees/Assistance	\$442,583   1.83%
County Funded/Vocational Rehabilitation	\$261,540   1.08%
Consumer Fees & SSA	\$103,453   0.43%
Transportation Vehicle Repair	\$82,415   0.34%

**TOTAL \$24,133,049**

### EXPENSES

Community Services - Residential/Host Homes	\$14,186,371   62.68%
Children & Family Services	\$4,665,995   20.62%
Management & General Other Expenses	\$2,140,863   9.46%
Community Services - Employment Services	\$585,388   2.59%
Property Management	\$501,794   2.22%
Coordination & Consultation / Affiliated	\$193,320   0.85%
Representative Payee	\$135,535   0.60%
Foundation	\$119,508   0.53%
Transportation	\$98,563   0.44%
Health Equipment	\$6,099   0.03%

**TOTAL \$22,633,436**

### LEADERSHIP TEAM

MAGHAN BOWMAN  
Executive Operations Director

SARA DRISH  
Human Resources Director

NICOLE ERICSON  
Community Development Director

MARY JANSSEN  
Children & Family Services Director

BONNIE KIPPER  
Community Services Director

KATIE SLADE  
Executive Director

### SCAN HERE

for our Board of Directors and Foundation Board listings online at [www.episervice.org](http://www.episervice.org).



\*Supporting people to live lives of greater independence through a variety of Community Services

**SUPPORTING**  
**388**  
**PEOPLE**  
 to live, work, and grow in our community




**119** pieces of medical equipment loaned



**245 PEOPLE** benefiting from EPI's Representative Payee services



**71%** of daily SCL utilizing tech enabled services




**245 PEOPLE** sought information & referral



**337 PEOPLE** supported in homes living throughout the Cedar Valley

**159 HOMES** throughout the Cedar Valley



**286 STAFF** all dedicated to living our mission of connecting people, creating opportunities, & nurturing growth

**55%** of staff are Direct Support Professionals (DSPs)




**46 CHILDREN** receiving quality child care at the Hawkeye Child Development Center - ALC

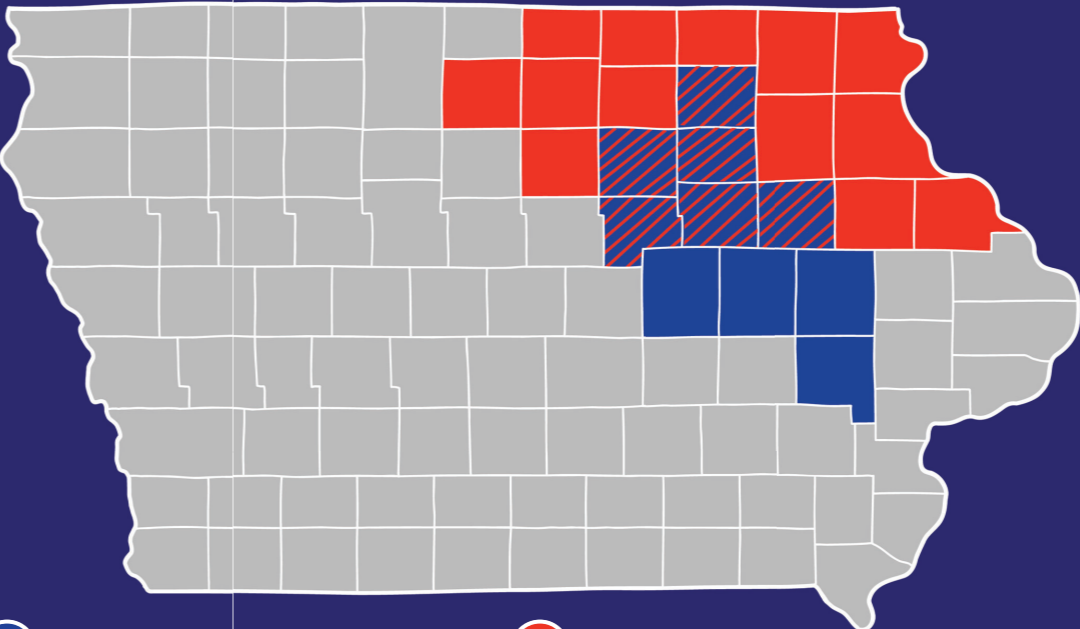


**133 PEOPLE WORKING** working an average of **16 HOURS WEEKLY** earning an average of **\$12.31 PER HOUR**





**23** proudly serving **COUNTIES**



● Community Services ● Children & Family Services

**8,373 VISITS** with consultants and community contacts




**1,000+ ACTIVITIES A MONTH** enjoyed through *My Life, My Way* - helping people grow in their community

**MONTHLY COMMUNITY ACTIVITIES CHOSEN...**

- 35% Community Leisure
- 31% Entertainment
- 18% Health & Wellness
- 10% Volunteering
- 6% Church





**754 PROGRAMS** listed within Child Care Resource & Referral



**1,525 UTILIZING** the Child & Adult Care Food Program



**1,291 PROVIDERS TRAINED** to improve the quality of child care throughout Northeast Iowa

**863 PROVIDERS SERVED** with starting, maintaining, and growing their child care business



**321 FAMILIES** referred to child care providers



\*Children & Family Services supports community members in need of child care and the child care providers who support them